MOTRONIC DME/ECU SERVICE FORM

A copy of this form must accompany each unit sent in for service.

911CHIPS • 1405 Via Montemar, Palos Verdes Estates, CA 90274 • tel: (323) 819-0722 • info@911chips.com

Customer Information:

Name: _____ Date: _____

Contact Person: _____Email: _____

Shipping Address: _____

City: _____ State: _____ Zip: _____

Ph. Number: _____ Fax: _____

Service Requested (Please Initial Line)

_____Repair ____Bench Test ($175 fee)

_____ Install performance chip (list engine mods if any in description below)

Bench test fee waived if unit is approved for repair.

5-YEAR WARRANTY on PARTS & LABOR

Unit Part Number: _____ **Vehicle Year & Model:** _____

Check all that apply or you are aware of:

- ☐ intermittent operation/cut outs
- ☐ does not start or run at all
- ☐ no start, but can smell gas
- ☐ new DME relay
- ☐ aftermarket ign. system installed
- ☐ replaced/tested TDC sensor
- ☐ replaced/tested RPM sensor
- ☐ replaced/tested head temp sensor
- ☐ faulty/overcharging alternator
- ☐ new idle control valve
- ☐ new O2 sensor
- ☐ no spark
- ☐ no fuel
- ☐ runs rich
- ☐ unit runs hot
- ☐ engine is a transplant
- ☐ has a rebuilt air flow meter
- ☐ replaced coil(s)
- ☐ new ignition wires/cap/rotor
- ☐ lightweight flywheel

Describe Failure/Symptoms:

_____

_____

_____

_____

_____

_____

_____

_____ >> use back if needed.

Select Payment Method (Default payment method, if no selection is made will be credit card:

- ☐ Check/Money Order (make payable to **911CHIPS**)
- ☐ Zelle - preferred (send to account: **911CHIPS**)
- ☐ ACH or wire (Contact us for acct #s)
- ☐ Credit card (Visa, MC, or Disc)

Credit Card Billing Information - Please enter the following information exactly as it appears on your credit card statement:

Name: _____

Credit Card Type: _____ Credit Card #: _____ Expiration: _____

Card Security Code: _____ (final 3 digits on back of Visa, MC, or Discover)

Billing Address of Credit Card: _____

Authorized Signature _____ Date _____

Repairable units will be repaired as requested and return shipped by USPS Priority or FedEx/UPS within the continental U.S. unless otherwise specified. A $20 shipping charge is added to each unit return shipped in the USA. FedEx Overnight or 2-Day shipping by request at the additional cost. International packages shipped by international Postal or optionally FedEx/UPS at the difference in cost.

Ship Unit to:

911CHIPS
1405 Via Montemar
Palos Verdes Estates, CA 90274
Phone: (323) 819-0722